



SupportiveLiving.ca
Supportive Housing Solutions

Our Customer Service Pledge

We are dedicated to deliver the highest standards of resident services through teamwork, integrity and innovation to meet the individual's physical, social and emotional needs, encouraging residents in their independence and confidence in their day to day lives.

We ensure that our resident's experience a high quality of life in an seamless transition in environment that helps them flourish.

Our Mission

- To be the most trusted name in supportive housing
- To provide accommodations in every home reflective of our residents' needs
- To provide comfort and assurance to the families of our residents that their loved ones are treated with compassion and respect
- Dedicated to deliver the highest standards of resident services through teamwork, integrity and innovation
- Encourage our residents to be independent and confident in their day to day lives in a homelike environment with trained and compassionate staff

Our Vision

- To create and operate supportive living communities where our residents enjoy a lifestyle and quality of life exceeding their expectations.



SupportiveLiving.ca
Supportive Housing Solutions

Our Values

- **Respect:** we honour and celebrate all residents regardless of physical, emotional or mental disabilities
- **Empathy:** we believe compassion is contagious
- **Service Excellence:** we believe in providing excellence in resident services
- **Performance:** we believe in delivering and achieving results
- **Education:** we believe in life-long learning, for us and for our residents
- **Commitment:** we are committed to our mission and to becoming shining examples in the community